

CORVUS
MADE IN EUROPE



WWW.CORVUS-UTV.COM

TERRAIN® EX4
LOOKING BEYOND
100% ELECTRIC

**WARRANTY
MANUAL**



CORVUS



CORVUS INNOVA, Limited Company..

CORVUS OFF-ROAD VEHICLES® We reserve all commercial rights and/or the right to exploit the brand. As CORVUS is constantly seeking new ways to improve the specifications, design and quality of its utility vehicles, ongoing modifications may take place. That is why the information in this catalogue may have changed since the time of printing. CORVUS reserves the right to modify models, colours, and/or technical specifications without notice and without incurring any obligation.

Drivers of CORVUS vehicles must comply with all requirements demanded by current legislation in relation to driving licenses and security measures required for the proper use of such vehicles. NEVER perform acrobatics and avoid excessive speeds and abrupt turns. Never drive under the influence of alcohol or drugs.



CORVUS INNOVA, Limited Company..

CORVUS OFF-ROAD VEHICLES® We reserve all commercial rights and/or the right to exploit the brand. As CORVUS is constantly seeking new ways to improve the specifications, design and quality of its utility vehicles, ongoing modifications may take place. That is why the information in this catalogue may have changed since the time of printing. CORVUS reserves the right to modify models, colours, and/or technical specifications without notice and without incurring any obligation.

Drivers of CORVUS vehicles must comply with all requirements demanded by current legislation in relation to driving licenses and security measures required for the proper use of such vehicles. NEVER perform acrobatics and avoid excessive speeds and abrupt turns. Never drive under the influence of alcohol or drugs.

WARRANTY MANUAL
CRVS-WM-ENG-EX4

NOTES

WARRANTY MANUAL



LIMITED WARRANTY

The company CORVUS, hereby warrants to the end consumer, the purchaser of a vehicle manufactured by CORVUS, that both the materials and the manufacture are free from defects in accordance with the highest quality standards.

Consequently, CORVUS hereby guarantees to the end purchaser (hereinafter, the «purchaser»), in accordance with the conditions expressed below, the repair of any material defect, hidden defect or manufacturing defect detected in a new vehicle, without charge, within the given warranty period and with a limitation of 1,000 operating hours.

VARIOUS

VARIOUS

A. Were the repair of the defect or the replacement of the part to be disproportionate, CORVUS will have the prerogative to decide at its sole discretion whether to repair or replace defective parts. Ownership of the replacement parts or the replaced parts, as the case may be, shall correspond to CORVUS without any other consideration. The official CORVUS distributor or authorised dealer to whom the repair of such defects has been entrusted will not be authorised to make binding declarations on behalf of CORVUS.

B. In the event of doubt as to the existence of a defect or if a visual or material inspection is required, CORVUS reserves the right to demand the return of the parts covered by a warranty claim or to request an examination of the defect by a CORVUS expert. Any additional warranty obligations on parts replaced without charge or for any service provided free of charge under this warranty will be excluded. The warranty for spare parts within the warranty period will end on the date of expiry of the warranty period of the product concerned.

C. If it were to prove impossible to repair a defect and the replacement thereof were to be disproportionate for the manufacturer, the consumer is guaranteed the right to cancel the contract (payment of compensation) or to a partial refund of the purchase price (discount), instead of the repair of the vehicle.

D. The purchaser's warranty claims under the sale and purchase agreement entered into with the corresponding official distributor or authorised dealer will not be affected by this warranty. This warranty will not affect the additional contractual rights of the buyer under the general conditions of business of the authorised dealer. Such additional rights, however, can only be claimed from the authorised dealer or authorised distributor.

E. If the purchaser were to resell the product within the warranty period, the terms and conditions of this warranty shall continue to exist to the current extent, so that the rights to claim under this warranty in accordance with the terms and conditions regulated herein shall be transferred to the new owner of the vehicle.

LIMITED WARRANTY

However, if the lack of conformity becomes apparent within two years of delivery of the vehicle, it is presumed that such failure already existed when it was handed over; from two years, the buyer shall have to demonstrate that the lack of conformity existed at the time of delivery of the asset

During the year following delivery of the repaired good, the seller shall be liable for the lack of conformity that led to the repair.

Any defect detected in the product must be brought to the attention of an official CORVUS distributor or authorised dealer within the warranty period. If the last day of the warranty period falls on a Sunday or an official holiday, the warranty period will be extended in such a way that the last day of the warranty period is the first working day after the Sunday or the official holiday.

Warranty claims for defects not brought to the attention of an official CORVUS distributor or authorised dealer before the end of the warranty period will be excluded.

1.1. 48V BATTERY

CORVUS guarantees that in the first 24 months of using the 48V battery, a reduction in autonomy and capacity greater than 20% of the published rated capacity will not be observed. The recommendations on use, maintenance and storage detailed in this manual must be followed. If the vehicle's main battery is deeply discharged (state in which the battery has been discharged to below 2000 mV on any of its cells), not having followed the guidelines in this document, the warranty will be void. These situations can be reported and verified by a dealer by connecting to the vehicle and the report of events recorded in the BMS (Battery Management System).

1. WARRANTY PERIOD

The 2-year limited warranty period shall begin on the date the vehicle is delivered to the buyer by an authorised CORVUS dealer or official distributor, or in the case of demonstration models, on the date on which the vehicle is delivered to the authorised CORVUS dealer or official distributor, or on which it begins operating for the first time. The seller shall be liable for any lack of conformity which might become manifest within the deadline set out in Royal Legislative Decree 1/2007, of 16 November, approving the revised text of the General Law for the Protection of Consumers and Users from the time of delivery and in accordance with Directive (EU) 2019/771 for the rest of the Member States of the European Community. For countries outside the European Community, the warranty period shall be governed by the rules in force therein.

LIMITED WARRANTY

2. OBLIGATIONS OF THE BUYER

The buyer is responsible for transporting the vehicle to and from the dealership using their own means.

CORVUS shall be entitled to refuse warranty claims if and to the extent that:

1. The purchaser has not submitted the vehicle to any of the inspections and/or maintenance work required in the owner's manual or has exceeded the date specified for such inspections or maintenance work. Defects appearing before the date specified for an inspection or maintenance work which has NEVER been carried out, or which was carried out after the specified date, are also excluded from the guarantee.
2. If inspection, maintenance or repair work has been carried out by third parties not recognized or authorised by CORVUS.
3. Any maintenance or repair work that has been carried out in violation of the technical requirements, specifications and instructions provided by the manufacturer.
4. Spare parts not authorised for use by CORVUS have been used when carrying out maintenance or repair work on the vehicle, or if and to the extent that it the vehicle has been used while using fossil fuels, lubricants or other liquids (including, among others, cleaning agents) that have not been expressly mentioned in the specifications of the User Manual.
5. The vehicle has been in any way altered or modified or equipped with components other than those that have been expressly authorised by CORVUS as admitted vehicle components.
6. The vehicle has been stored or transported in a manner not consistent with the technical requirements.
7. The vehicle has been used for a special use different from ordinary use, such as a competition, racing or an attempt to obtain whatsoever record.
8. The vehicle has been involved in an accident that has directly or indirectly caused damage.

3. WARRANTY EXCLUSIONS

The following items will be excluded from the warranty:

1. Worn parts, including, without limitation, 12V auxiliary batteries, fuel filters, the oil filter element, air cleaners, brake discs, brake pads, clutch plates, CVT belts, CVT rollers, CVT variator, light bulbs, fuses, carbon brushes, tyres, cables, seat components, suspension and steering components and other rubber components, and in general any parts subject to wear and tear.
2. Lubricants (for example, oil, grease, etc.) and operating fluids (for example, battery fluid, coolant, etc.).
3. Inspection, adjustment and other maintenance work, as well as all types of cleaning work.
4. Paint damage and subsequent corrosion due to external influences, such as stones, salt, industrial exhaust gases and other environmental impacts or improper cleaning using unsuitable products.
5. Damage caused by defects, as well as expenditure incurred directly or indirectly as a result of the occurrence of defects (e.g. communication costs, accommodation costs, car rental costs, public transport costs, towing costs, express courier costs, etc.), as well as other financial damage (e.g. damage caused due to the loss of use of a vehicle, loss of income, loss of time, etc.).
6. An acoustic or aesthetic phenomenon that does not significantly affect the nature of the use of the vehicle (for example, small or hidden imperfections, noise or shimmy due to normal use, etc.).
7. Phenomena due to the ageing of the vehicle (for example, the discolouring of paintwork or metalwork).